

## **GENERAL TERMS AND CONDITIONS OF SERVICE AND PARTICIPATION**

*Pilot Employment integration project for asylum seekers in the tourism industry*

- 
1. The Conseil Québécois des Ressources Humaines en Tourisme, hereinafter referred to as "CQRHT", is managing a pilot project for the integration of asylum seekers in jobs in the tourism industry, hereinafter referred to as the "Pilot Project".
  2. The Participant's participation in the Pilot Project is governed by these General Terms and Conditions of Use.

### **PROVISION OF SERVICES**

3. CQRHT offers various services to Participants in the Pilot Project based on their profile and the needs of companies, including:
  - a) Access to a one-stop shop for information on the Pilot Project;
  - b) The opportunity to submit your knowledge and skills profile with a view to networking with a company;
  - c) The possibility of obtaining employability services;
  - d) The possibility, depending on company needs, of being linked up with a company as potential candidates with a view to participating in the staffing process;
  - e) Access to a resource person to answer questions throughout the project;
  - f) Access to training resources to facilitate integration into the workforce.

### **NETWORKING**

4. The Participant acknowledges that networking with a company is limited to providing information relating to his/her profile based on a match with a need expressed by one or more companies.
5. When a linked Participant is hired, the Participant undertakes, before the first day of work, to inform CQRHT that he or she has obtained employment.
6. The Participant acknowledges that networking with a company as part of the Pilot Project is in no way a guarantee of employment.

### **INTEGRATION INTO THE WORKFORCE**

7. CQRHT provides Participants with a resource person to answer their questions throughout their participation in the Pilot Project, as well as information resources to facilitate their integration into employment and access to socio-community resources.

### **LEGISLATIVE AND REGULATORY COMPLIANCE**

8. The Participant represents that he/she has refugee status recognized by the Government of Canada, holds a work permit or is awaiting a decision on the issuance of a work permit.
9. The Participant is solely responsible for diligently ensuring that his or her obligations with respect to legislative and regulatory compliance, including the validity of his or her work permit, are met.
10. The Participant undertakes to inform the CQRHT of any request for information, audit procedures, investigations or any other administrative compliance process in which it must participate at the request of the Government of Canada, the Government of Quebec or one of their agents, and which directly or indirectly relates to his or her participation or any employment obtained as a result of the provision of Pilot Project services.

11. CQRHT undertakes to ensure the confidentiality of information transmitted in application of Article 10.

#### **PARTICIPATION IN THE PILOT PROJECT**

12. CQRHT reserves the right, at any time and for any reason it deems reasonable, to terminate any or all of the services offered to the Participant or his or her participation in the Pilot Project.
13. Participation in the Pilot Project does not create any obligation between CQRHT and the Participant regarding availability for employment.

#### **TERMS & CONDITIONS**

14. Participation in the Pilot Project does not confer any guarantee on the Participant with regard to the services offered by CQRHT.
15. The Participant undertakes to hold sporadic meetings with the Pilot Project's workers and to answer questionnaires in order to share his or her experience in the Pilot Project, until the end of the provision of services.
16. The Participant agrees to act in good faith and to refrain from taking any action likely to damage or harm the image of the Pilot Project, CQRHT or its partners.
17. These Terms and Conditions may be updated and modified at any time without notice by CQRHT.
18. The Participant and CQRHT mutually agree to facilitate the exchange of information in order to respond to media inquiries related to the Pilot Project.
19. The Participant declares that he/she has had all the time necessary to read, analyze and take advice concerning the conditions of use of the Pilot Project and adds that he/she consents to them freely and voluntarily.

#### **COMPLIANCE WITH APPLICABLE LAWS**

20. The Participant undertakes to comply with the laws in force in the Province of Quebec.